

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 17 C) College Name: S.G. R.R. (P.G.) College Dehradun.

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?

a) Arts ☒ b) Commerce ☐ c) Science ☐
d) Professional ☐ e) Other: ()

Instructions to fill the questionnaire

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- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
 - 4 – 85 to 100% ✓
 - 3 – 70 to 84%
 - 2 – 55 to 69%
 - 1 – 30 to 54%
 - 0 – Below 30%

2. How well did the teachers prepare for the classes?
 - 4 – Thoroughly
 - 3 – Satisfactorily ✓
 - 2 – Poorly
 - 1 – Indifferently
 - 0 – Won't teach at all

3. How well were the teachers able to communicate?
 - 4 – Always effective
 - 3 – Sometimes effective ✓
 - 2 – Just satisfactorily
 - 1 – Generally ineffective
 - 0 – Very poor communication

4. The teacher's approach to teaching can best be described as
 - 4 – Excellent
 - 3 – Very good ✓
 - 2 – Good
 - 1 – Fair
 - 0 – Poor

5. Fairness of the internal evaluation process by the teachers.
- 4 – Always fair ✓
 - 3 – Usually fair
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6. Was your performance in assignments discussed with you?
- 4 – Every time
 - 3 – Usually ✓
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0 – Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 – Regularly
 - 3 – Often
 - 2 – Sometimes.
 - 1 – Rarely ✓
 - 0 – Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 – Significantly
 - 3 – Very well ✓
 - 2 – Moderately
 - 1 – Marginally
 - 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
 - 3 – Agree ✓
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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- 4 - Fully.
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14. Teachers are able to identify your weaknesses and help you to overcome them.

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate ✓
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17. Teachers encourage you to participate in extracurricular activities.

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- 4 – Above 90%
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20. The overall quality of teaching-learning process in your institute is very good.

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Understanding with chalk on the blackboard and not just with stories.
- b) Understanding through digital tools.
- c) The focus should not be on just covering the syllabus.

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B) Age: 20 C) College Name: SARR (PG)

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
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- a) Try to reach every student and ask for doubts.
- b) Working in team will help in building student confidence.
- c) ~~2~~

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- a) The institutes should have to mandatory 75% attendance for
- b)
- c)

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Projector , LCD And , computer , etc
- b) Facultys Teachers To All subject ,
- c) Important Facultys and games etc .

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- a) There must be more organised workshops & seminars to enhance technical skills.
- b) More regular classes
- c) More use of e-learning techniques

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 23 C) College Name: S.G.R.R. (P.H) College

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?

a) Arts ☒ b) Commerce ☐ c) Science ☐
d) Professional ☐ e) Other: ()

Instructions to fill the questionnaire

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Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

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 - ☒ 4 – Always effective
 - 3 – Sometimes effective
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4. The teacher's approach to teaching can best be described as
 - ☒ 4 – Excellent
 - 3 – Very good
 - 2 – Good
 - 1 – Fair
 - 0 – Poor

5. Fairness of the internal evaluation process by the teachers.
- ✓4 – Always fair
 - 3 – Usually fair
 - 2 – Sometimes unfair
 - 1 – Usually unfair
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- ✓4 – Every time
 - 3 – Usually
 - 2 – Occasionally/Sometimes
 - 1 – Rarely
 - 0– Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
- 4 – Regularly
 - 3 – Often
 - ✓2 – Sometimes
 - 1 – Rarely
 - 0– Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
- 4 – Significantly
 - ✓3 – Very well
 - 2 – Moderately
 - 1 – Marginally
 - 0– Not at all
9. The institution provides multiple opportunities to learn and grow.
- 4 – Strongly agree
 - ✓3 – Agree
 - 2 – Neutral
 - 1 – Disagree
 - 0– Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time

☒ 3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you.

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4 – To a great extent

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4 – Strongly agree

✓ 3 – Agree

2 – Neutral

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) More classes required

b) More books in library required

c) Placement companies should come in college

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

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B) Age: 27 C) College Name: S.G.R.R. (P.G.) College

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☒ c) MPhil ☐
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F) What subject area are you currently pursuing?

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 - 0 – Never
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- 4 – Regularly ✓
 - 3 – Often
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 - 0 – Strongly disagree

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- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral ✓
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Classes should be taken regularly.
- b) Time management
- c) Attentiveness.

(CW)

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 21 years C) College Name: SGRR (PG) College, Pathribagh, Dehradun

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
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F) What subject area are you currently pursuing?

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) More focus on skill development.
- b) Availability of more books in the library for some specific subjects.
- c) Sports and extra-curricular activities should be carried out compulsorily and made an integral part of the course.

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Availability of more books in library for all subjects
- b) Improvement of basic facilities in college premises
- c) ~~§~~ Permanent faculty should be employed in college

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a) Yes ☒ b) No ☐

B) Age: 20

C) College Name: S. G. R. R. P. COLLEGE

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

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- a) mind develop.
- b) Experience
- c) Good language

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 20

C) College Name: Shri Guru Ram Rai P.G. College

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?

a) Arts ☒ b) Commerce ☐ c) Science ☐
d) Professional ☐ e) Other: ()

Instructions to fill the questionnaire

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Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

- ☒ 4 – 85 to 100%
☐ 3 – 70 to 84%
☐ 2 – 55 to 69%
☐ 1 – 30 to 54%
☐ 0 – Below 30%

2. How well did the teachers prepare for the classes?

- ☒ 4 – Thoroughly
☐ 3 – Satisfactorily
☐ 2 – Poorly
☐ 1 – Indifferently
☐ 0 – Won't teach at all

3. How well were the teachers able to communicate?

- ☒ 4 – Always effective
☐ 3 – Sometimes effective
☐ 2 – Just satisfactorily
☐ 1 – Generally ineffective
☐ 0 – Very poor communication

4. The teacher's approach to teaching can best be described as

- ☒ 4 – Excellent
☐ 3 – Very good
☐ 2 – Good
☐ 1 – Fair
☐ 0 – Poor

5. Fairness of the internal evaluation process by the teachers.

- 4 - Always fair
- ☒ 3 - Usually fair
- 2 - Sometimes unfair
- 1 - Usually unfair
- 0 - Unfair

6. Was your performance in assignments discussed with you?

- 4 - Every time
- ☒ 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 - Regularly
- ☒ 3 - Often
- 2 - Sometimes
- 1 - Rarely
- 0 - Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- ☒ 4 - Significantly
- 3 - Very well
- 2 - Moderately
- 1 - Marginally
- 0 - Not at all

9. The institution provides multiple opportunities to learn and grow.

- 4 - Strongly agree
- ☒ 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes outcomes.

- 4 - Every time
- ☒ 3 - Usually
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11. Your mentor does a necessary follow-up with an assigned task to you.

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12. The teachers illustrate the concepts through examples and applications.

- 4 - Every time
- ☒ 3 - Usually
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13. The teachers identify your strengths and encourage you with providing challenges.

- 4 - Fully
- ☒ 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 - Every time
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National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 20 C) College Name: SGRR PG College

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
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the institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree
- 3 - Agree
- ☒ 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

6. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent
- 3 - Moderate
- ☒ 2 - Some what
- 1 - Very little
- 0 - Not at all

17. Teachers encourage you to participate in extracurricular activities.

- 4 - Strongly agree
- 3 - Agree
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- 1 - Disagree
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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- ☒ 4 - To a great extent
- 3 - Moderate
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- ☒ 1 - 30 - 49%
- 0 - Below 29%

20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- ☒ 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) use of ICT tools such as LCD projector, multimedia, etc should be there.
- b) more encouragement & space should be reserved for more participation in the extracurricular activities.
- c) student centric methods, such as experiential learning, participative learning & problem solving methodologies should be encouraged.

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
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a) Yes ☒ b) No ☐

B) Age: 18 C) College Name: BGRR (PG).

D) Gender a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
 d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?

a) Arts ☒ b) Commerce ☐ c) Science ☐
 d) Professional ☐ e) Other ()

Instructions to fill the questionnaire

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- 4 - Always fair
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- 4 - Every time
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- 4 - Regularly
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 - Significantly
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institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 - Strongly agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- ☒ 4 - To a great extent
- 3 - Moderate
- 2 - Some what
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- 4 - Strongly agree
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- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Provide the more books in library.
- b) Try to give a better solution to student.
- c) Make teaching a two way interaction.

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 19 C) College Name: S.G.R.R. P.G. College

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?
a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
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F) What subject area are you currently pursuing?
a) Arts ☒ b) Commerce ☐ c) Science ☐
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- 0 - Never

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- ~~4 - Regularly~~
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

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3 - Agree
2 - Neutral
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0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- Use of ICT books such as LCD projector, multimedia, etc.
- make teaching a two way interaction
- Try to reach every student and ask for their doubts

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
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B) Age: 19 C) College Name: SCR R P college

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E) What degree program are you pursuing now?

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6. Fairness of the internal evaluation process by the teachers.

- 4 - Always fair ✓
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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Make teaching a two way interaction
- b) : Use better graphics and visual media to engage students well,
- c) Use of ICT Books such as LCD Projector multimedia , etc .

UG (Physics)

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
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B) Age: 20

C) College Name: S.G.R.R. P.G. College Dehradun

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E) What degree program are you pursuing now?

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6th (Physics)

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

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- a) Explanation with the help of model or Projects.
- b) More Presentation activities.
- c) More practical explanation of theories

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
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a) Yes ☒ b) No ☐

B) Age: 19 C) College Name: SCRR Pk College

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E) What degree program are you pursuing now?

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- a) There should be more field trips, for practical knowledge.
- b) Internship opportunities should be provided by the institution.
- c) Students must be provided with study material.

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National Assessment and Accreditation Council (NAAC)
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a) Yes ☒ b) No ☐
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- D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐
- E) What degree program are you pursuing now?
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Ge-

Education Council (NAAC)

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Could make learning more fun by including more trips.
- b) Teachers can be a little less rude and more friendly
- c) Improve the way they communicate while teaching it can be more like a discussion rather than a reciting class.

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- a) To provide better and new equipment.
- b) making new Laboratory.
- c) To provide more field work or practical experience

hea

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

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National Assessment and Accreditation Council (NAAC)
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- ☒ 4 – 85 to 100%
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2. How well did the teachers prepare for the classes?

- ☒ 4 – Thoroughly
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- ☒ 4 – Always effective
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4. The teacher's approach to teaching can best be described as

- ☐ 4 – Excellent
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5. Fairness of the internal evaluation process by the teachers.

- ☒ 4 – Always fair
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- ☒ 4 – Every time
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- ☐ 4 – Regularly
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- ☒ 4 – Significantly
- ☐ 3 – Very well
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9. The institution provides multiple opportunities to learn and grow.

- ☐ 4 – Strongly agree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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- ~~4~~ – To a great extent
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20. The overall quality of teaching-learning process in your institute is very good.

- 4 Strongly agree
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Make education more fun and interactive.
- b) Teachers should be less rude.
- c) Assignments should be little less.

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

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b) प्रत्येक छात्र तक पहुंचने का प्रयास करें और उनके संदेह पूछें।
c) शिक्षण को दोतरफा अंतःक्रिया बनाएं।

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- a) New technology monthly updates .
- b) Courses can be more research oriented.
- c) Give more projects and real time problems to solve.

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- a) To make study material providable
- b) Train teacher to use modern technology and teach students as well
- c) more books should be provided and process of issuing book should be available at any academic time.

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- b) more books Provide
- c) latest Syllabus must be teach

National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: C) College Name: SGRR (P4) College

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
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Criterion II – Teaching–Learning and Evaluation

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3 – 70 to 84%
2 – 55 to 69%
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- 3 – Thoroughly
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- 3 – Excellent
3 – Very good
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- 4 - Always fair
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6. Was your performance in assignments discussed with you?

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- ☒ 4 - Regularly
- 3 - Often
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- ☒ 4 - Significantly
- 3 - Very well
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- 4 - Strongly agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 - To a great extent
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- 4 - Strongly agree
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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Provide more Industries tours, more, practical work should be done.
- b) Provide more female faculty in department.
- c) Enhance Experimental tools and provide more Smart classes.

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☐ b) No ☒

B) Age: 22

C) College Name: SHRR PC COLLEGE DEHRADUN UK

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
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F) What subject area are you currently pursuing?

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- 16 The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

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- 18 Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) More exposure to the students should be provided by organizing more interactive events.
 b) \rightarrow More focus should be reflected on interactive sessions.
 c) \rightarrow Wide range of books should be made available in library & more staff should be made available to clean & maintain the laboratories.

Zinhygy (1)

National Assessment and Accreditation Council (NAAC)
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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 18 C) College Name: S. G. R. R. (PG) College Dehradun

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
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- a) Active learning & ask students for feedback.
- b) Adopt new technology.
- c) Fostering collaboration and teamwork among students.

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- D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐
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b) Smart class in all our classroom.

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a) Using of led projector in majority time.

b) Take extra classes of weak students.

c) Increase Practical.

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Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

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- 4 – Significantly
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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

a) Incorporate new technologies.

b) Share teaching, planning and organisational tips with other teachers.

c) Offer extra support services and promote them.

(5)

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
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Key Indicator - 2.7.1
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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Use better graphics and Visual media [such as smart classes]
- b) Try to reach every student and ask for their doubt in next class. and there should be extra 10 minutes for doubt sessions
- c) Make teaching a two way interaction so even some weak children can also participate well in different opportunities.
- d) Education tour should be provided for better understanding.

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Making teaching a two way interaction. So even if a student is having some problem regarding their topic they can easily talk to their teacher.
- b) Use better Graphics and visual media.
[Use of digital medias]
- c) Try to reach every student and ask for their doubt in next class. [for extra 5 min for their session]
for clearing doubt

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 19 years C) College Name: SRR PG, COLLEGE Dehradun.

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?
a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?
a) Arts ☐ b) Commerce ☐ c) Science ☒
d) Professional ☐ e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
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Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?
☒ 4 – 85 to 100%
3 – 70 to 84%
2 – 55 to 69%
1 – 30 to 54%
0 – Below 30%
2. How well did the teachers prepare for the classes?
☒ 4 – Thoroughly
3 – Satisfactorily
2 – Poorly
1 – Indifferently
0 – Won't teach at all
3. How well were the teachers able to communicate?
☒ 4 – Always effective
3 – Sometimes effective
2 – Just satisfactorily
1 – Generally ineffective
0 – Very poor communication
4. The teacher's approach to teaching can best be described as
☒ 4 – Excellent
3 – Very good
2 – Good
1 – Fair
0 – Poor

5. Fairness of the internal
☒ 4 – Always

5. Fairness of the internal evaluation process by the teachers.

- ✓ 4 – Always fair
3 – Usually fair
2 – Sometimes unfair
1 – Usually unfair
0 – Unfair

6. Was your performance in assignments discussed with you?

- 4 – Every time
✓ 3 – Usually
2 – Occasionally/Sometimes
1 – Rarely
0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- ✓ 4 – Regularly
3 – Often
2 – Sometimes
1 – Rarely
0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
✓ 3 – Very well
2 – Moderately
1 – Marginally
0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- ✓ 4 – Strongly agree
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- ☒ 4 – Every time
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- ☐ 4 – Every time
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12. The teachers illustrate the concepts through examples and applications.

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13. The teachers identify your strengths and encourage you with providing right level of challenges.

- ☒ 4 – Fully
- ☐ 3 – Reasonably
- ☐ 2 – Partially
- ☐ 1 – Slightly
- ☐ 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- ☒ 4 – Strongly agree
- 3 – Agree
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- ☒ 3 – Moderate
- 2 – Some what
- 1 – Very little
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17. Teachers encourage you to participate in extracurricular activities.

- ☒ 4 – Strongly agree
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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 – Above 90%
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20. The overall quality of teaching-learning process in your institute is very good.

- ✓ 4 - Strongly agree
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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) By improving interaction between teachers and students
- b) using smartclasses for better understanding
- c) Gap between three classes will help students in refreshing their minds.

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
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Guidelines for Students

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A) Please confirm this is the first and only time you answer this survey

a) Yes ☒

b) No ☐

B) Age: 18 years

C) College Name: S.G.R.R (Pg) College, Dehradun

D) Gender:

a) Female ☒

b) Male ☐

☐

c) Transgender ☐

☐

E) What degree program are you pursuing now?

a) Bachelor's ☐

☒

b) Master's ☐

c) MPhil ☐

d) Doctorate ☐

☐

e) Other ()

F) What subject area are you currently pursuing?

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- 0 I don't have a mentor

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24. Give three observation suggestions to improve the overall teaching-learning experience in your institution.

- a) Investing more on smart classes & visual media.
- b) By providing 15 minutes break between each class
- c) Syllabus completion or Revision can be done in online classes too.

National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒

b) No ☐

B) Age: 20

C) College Name: SGRR PG College Dehradun

D) Gender:

a) Female ☒

b) Male ☐

c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒

b) Master's ☐

c) MPhil ☐

d) Doctorate ☐

e) Other ()

F) What subject area are you currently pursuing?

a) Arts ☐

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Instructions to fill the questionnaire

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Allow to issue books other than our subjects.
- b) We can issue atleast 2 book of a particular subject.
- c)

**National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
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- 0 - Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 - To a great extent
- 3 - Moderate
- 2 - Some what
- 1 - Very little
- 0 - Not at all ✓

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
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- 0 - Below 29% ✓

20. The overall quality of teaching-learning process in your institute is very good.

- 4 - Strongly agree
- 3 - Agree ✓
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Allow to issue books other than academics
- b) Regular classes
- c)

**National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation**

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A) Please confirm this is the first and only time you answer this survey.
a) Yes ☒ b) No ☐

B) Age: 19 C) College Name: S.G.R.R PG COLLEGE DEHRADUN

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?
a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?
a) Arts ☒ b) Commerce ☐ c) Science ☐
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Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
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- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

- 4 – 85 to 100%
3 – 70 to 84%
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2. How well did the teachers prepare for the classes?

- ✓ 4 – Thoroughly
3 – Satisfactorily
2 – Poorly
1 – Indifferently
0 – Won't teach at all

3. How well were the teachers able to communicate?

- 4 – Always effective
3 – Sometimes effective
✓ 2 – Just satisfactorily
1 – Generally ineffective
0 – Very poor communication

4. The teacher's approach to teaching can best be described as

- 4 – Excellent
✓ 3 – Very good
2 – Good
1 – Fair
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Purpose of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
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6. Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- ✓ 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- ✓ 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- ✓ 2 – Moderately
- 1 – Marginally
- 0 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- ✓ 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
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- 0 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
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- 4 – Every time
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- ✓ 1 – Rarely
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12. The teachers illustrate the concepts through examples and applications.

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13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
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- 4 - To a great extent
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a) The overall quality of teaching-learning process is good in our college.

b)

c)

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D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

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F) What subject area are you currently pursuing?

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- Focus on Behaviour Modification.
- Use Technology in Classroom.
- Teach student how to utilize peers and classroom resources to resolve question.

**National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation**

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a) Yes ☒ b) No ☐

B) Age: 18 C) College Name: S.G.R.R.(P.S.) College

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?
a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
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Criterion II – Teaching–Learning and Evaluation

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) Take extra classes for weak students.
b) weekly class test.
c) Give opportunity for seminar. to students.

National Assessment and Accreditation Council (NAAC)
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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 21

C) College Name: Shri Guru Ram Rai (P.G) college, DON.

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☒
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 - 4 – Excellent
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- ☒ 4 – Always fair
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- ☒ 4 – Every time
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The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- Master's courses should be started in ZBG group as there
- in B.Sc (ZBG) but not a single masters course in streams like zoology, Botany and Geology.
 - Science Society / Clubs ~~to~~ made to cultivate students intrest in Research and Development.
 - Rather then Internal Handwritten Assignments Powerpoint Presentation should be opted for internal evolution.

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a)

b)

c)

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

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A) Please confirm this is the first and only time you answer this survey.

- a) Yes ☒ b) No ☐

B) Age: 21 C) College Name: SGRR (PG) College

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

- a) Bachelor's ☒ b) Master's ☐ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?

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- 4 – Regularly
 - 3 – Often
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- 4 – Significantly
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12. The teachers illustrate the concepts through examples and applications.

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a) More use of tech equipments

b) Doubt solving sessions

c) Educational tours & trips

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a) Yes ☐ b) No ☐

B) Age: 18 C) College Name: S.G.R.R.(PG) Collage

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
d) Doctorate ☐ e) Other ()

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- a) लोक भाषा में का महाविद्यालय में प्रचार - प्रसार को बढ़ावा दें।
- b) महाविद्यालय में रचनात्मक एवं कलात्मक क्रियाकलापों का प्रचार प्रसार करें।
- c) महाविद्यालय में अध्यक्ष का पुनाव प्रबंधनाचार्य को नैजिए।



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a) Yes ☒ b) No ☐
- B) Age: 28 C) College Name: S.G.R.R. Pa College
- D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐
- E) What degree program are you pursuing now?
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21. Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

- a) More Research lab should be provided.
- b) Conferences should be organize for research scholars
- c) cleanliness of Institute.

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a) Cleanliness of Institution

b) Institute should provide research labs for doctorate students.

c) Institute should organize conference for research scholars.

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B) Age: 31

C) College Name: SGRR PG College Dehradun (U.K.)

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

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17. Teachers encourage you to participate in extracurricular activities.

- 4 – Strongly agree ✓
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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent ✓
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- 4 – Above 90%
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20. The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree ✓
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Silent Environment .
- b) Cleaness of Institute.
- c) Institute should required to conduct some conferences

PG (Physics)

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

Guidelines for Students

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 21

C) College Name: SGRR PG collage Dehradun

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
d) Doctorate ☐ e) Other ()

F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☒
d) Professional ☐ e) Other: ()

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey on Teaching Learning Process

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3. How well were the teachers able to communicate?
4 – Always effective
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- ☒ 4 – Always fair
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- 0 – Unfair

6. Was your performance in assignments discussed with you?

- 4 – Every time
- ☒ 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- ☒ 3 – Often
- 2 – Sometimes
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- 0 – Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
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9. The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
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4 – Every time

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0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.

☒ 4 – Every time

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13. The teachers identify your strengths and encourage you with providing right level of challenges.

4 – Fully

☒ 3 – Reasonably

2 – Partially

1 – Slightly

0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

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21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

- a) Practical education should be provided
- b) Explanation with the help of projector.
- c)

P4 (Physics)

National Assessment and Accreditation Council (NAAC)
Student Satisfaction Survey
Key Indicator - 2.7.1
Under Criterion II of Teaching – Learning and Evaluation

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A) Please confirm this is the first and only time you answer this survey.

a) Yes ☒ b) No ☐

B) Age: 22

C) College Name: S.G. RR PG college, dehradun

D) Gender: a) Female ☒ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☒ c) MPhil ☐
d) Doctorate ☐ e) Other ()

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a) Provide new instruments for the labs

b).

c)

PG (Physics)

National Assessment and Accreditation Council (NAAC)
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B) Age: 20 C) College Name: SGRR (PG) College, Dehradun

D) Gender: a) Female ☐ b) Male ☒ c) Transgender ☐

E) What degree program are you pursuing now?

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